

## BC-204、216 LOGIN password incorrect

- 1、Check whether the computer input to switch to English input method, must be in English input method
- 2、Restore the default parameters and try again.
- 3、See if the browser's encoding way is Unicode (utf-8) , the following is example is based on Google browser:

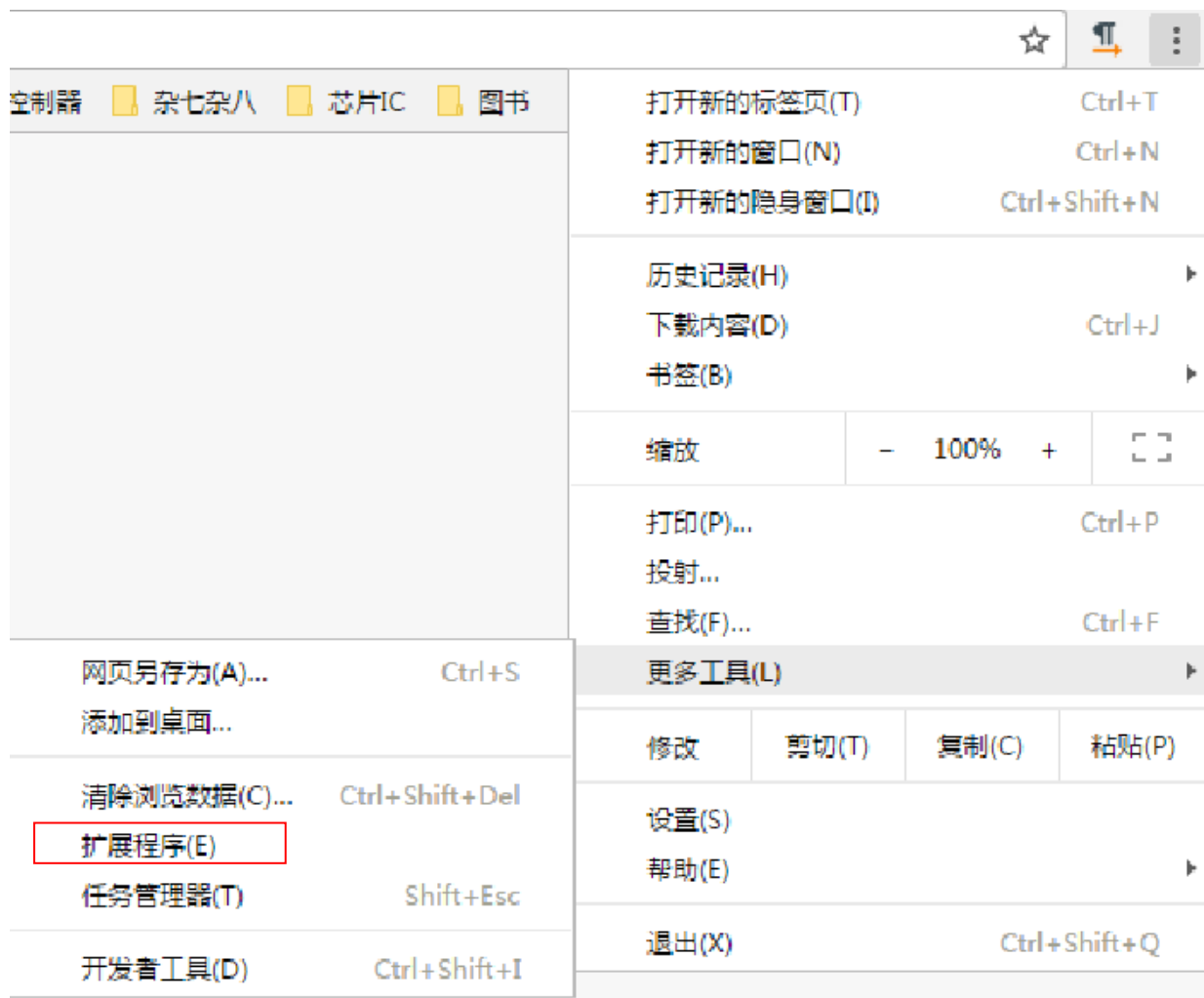
a) 旧版的谷歌浏览器查看编码方式如下图所示:

Check the encoding way in old version Google browser as:

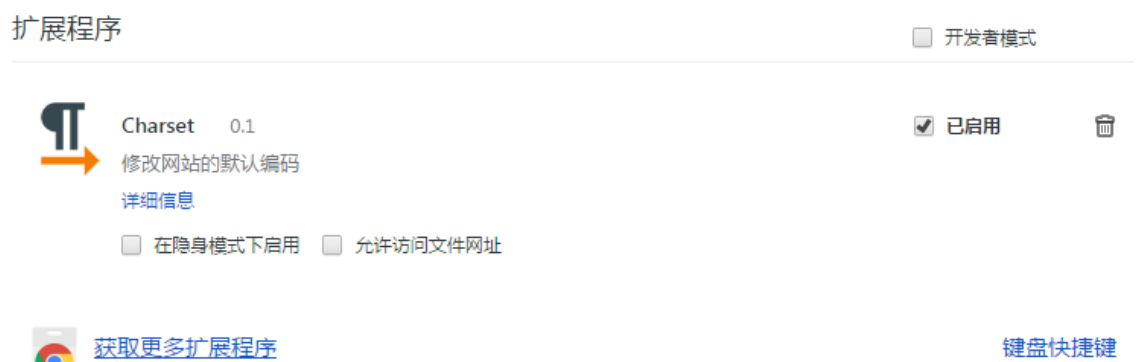


In the pop-up window, select the Unicode utf-8 encoding, and then restart your browser, look again at selected encoding is effective. Try again the above operations, until code displayed as Unicode (utf-8), which is to take effect.

b) [The new version of the Google browser without encoder options](#), but we can download a "Charset" plug-in, and then open the browser's "extension"



Downloaded "Charset" plugin, use the mouse to drag the "extension" page, if there is a popup prompt, click OK, the installation is complete, can appear the following interface:



The browser menu bar also will appear the following icon:



Click the icon to select encoding. Below is encoding selection interface:

当前：UTF-8

复位

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Unicode (UTF-8)

中文 (简体) (GBK)

中文 (简体) (gb18030)

中文 (繁体) (Big5)

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Unicode (UTF-16LE)

阿拉伯语 (Windows-1256)

阿拉伯语 (ISO-8859-6)

北欧语言 (ISO-8859-10)

波罗的海周边语言 (ISO-8859-4)

波罗的海周边语言 (ISO-8859-13)

波罗的海周边语言 (Windows-1257)

韩语

凯尔特语 (ISO-8859-14)

罗马尼亚语

南欧语言 (ISO-8859-3)

日语 (Shift\_JIS)

日语 (EUC-JP)

日语 (ISO-2022-JP)

After modify the encoding, and then restart your browser and login BC - 216 or BC - 204 controller